MERCUSYS[®] Quick Installation Guide

Wireless USB Adapter

Images may differ from your actual product
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For Wi-Fi 7 adapters:

- 1. Ensure your Router or Access Point supports the Wi-Fi 7 standard.
- 2. It is recommended to use the adapter on Windows 11 (64-bit) or above.

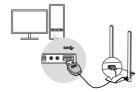
1 Connect to a Computer

It is recommended to connect your adapter to a USB 3.0 (ssec) port.

Option 1: Directly

Option 2: Via the USB Extension Cable (If provided)





2 Install Driver

Follow Method 1 if the adapter supports Plug and Play feature. If not, please try Method 2.

Method 1: Plug and Play

- This adapter supports Plug and Play feature. Plug the adapter in and then it is ready to use.
- If your operating system does not support this feature, follow the steps below:
- a. Download the driver or check the new release at www.mercusys.com/support.
- b. Unzip the downloaded folder and run the **Setup.exe** or **SetupInstall.exe**.
- c. Follow the instructions to complete the installation.

Method 2: via Internal Driver Installation

- a. Go to My Computer or This PC.
- b. Find out MERCUSYS Disk/CD Drive then run the SetupInstall.exe to start driver installation.
- If you cannot find the setup program, download the driver at www.mercusys.com/support.
- c. Follow the instructions to complete the installation.

Tips:

- If you can't install the driver successfully, disable the antivirus software and firewall, then try again.
- If an unknown publisher message pops up, select **Yes** to continue.
- If Windows User Account Control requires admin credentials, type user name and password of your Windows administrator account.

For more driver installation support, refer to Troubleshooting > T2.

3 Join a Wireless Network

- a. Click the network icon on the taskbar (the ♠ or ♠).
- b. Select your Wi-Fi network, click Connect and enter the password when prompted.



Troubleshooting

If you have problems during the installation, please refer to the following online FAQs.

- T1. Check if the Driver is Successfully Installed: https://www.mercusys.com/faq-262
- T2. Can't Install the Driver in the Windows Systems: https://www.mercusys.com/faq-817
- T3. Can't Find the Hardware Version of the Adapter: https://www.mercusys.com/fag-633
- T4. How to Manually Install / Update Adapters on Windows 10/11: https://www.mercusys.com/faq-265
- T5. How to fix Windows 7 Security issues (if supported): https://www.mercusys.com/fag-912

Safety Information $\triangle \triangle$







- · Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use the device where wireless devices are not allowed
- · Keep the device away from water, fire, humidity or hot environments.
- This equipment can be powered only by equipments that comply with Power Source Class 2 (PS2) or Limited Power Source(LPS) defined in the standard of IEC 62368-1.

Mercusys hereby declares that Wireless USB Adapter is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK declaration of conformity may be found at https://www.mercusys.com/support/ukca/

Mercusvs hereby declares that Wireless USB Adapter is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2011/65/EU and (EU) 2015/863.

The original EU declaration of conformity may be found at https://www.mercusys.com/en/ce

Support

For technical support, user guides, the driver and more information, please visit https://www.mercusys.com/support.