

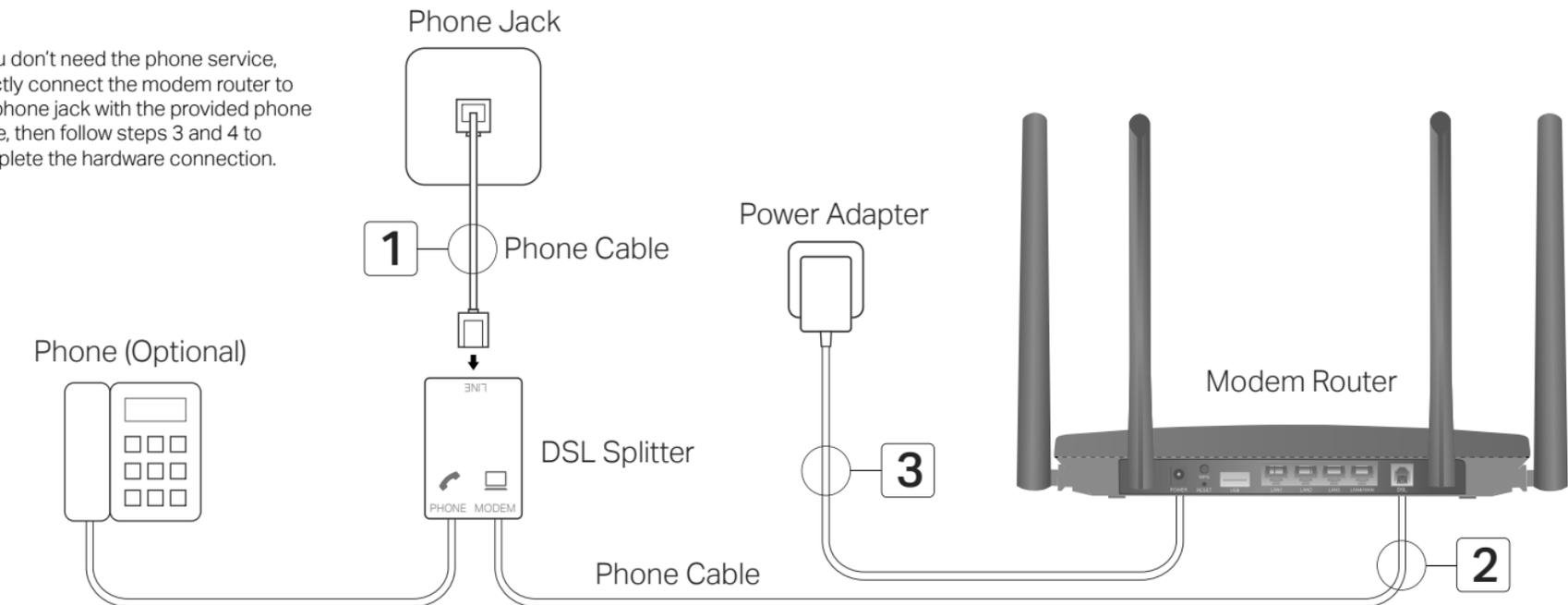
Quick Installation Guide

Wireless VDSL/ADSL Modem Router

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Connect the Hardware

If you don't need the phone service, directly connect the modem router to the phone jack with the provided phone cable, then follow steps 3 and 4 to complete the hardware connection.



4 Wait about 1 to 2 minutes, then verify that the following LEDs are solid on before continuing.



Note: If the DSL LED  does not turn solid on, please refer to FAQ > Q2.

* Images may differ from actual products.

Configure the Modem Router

Before You Start

You usually need an Internet service username and password given by your Internet Service Provider (ISP) when you first signed up with them. If you are unsure, please check with your ISP.

Method 1: Via the Web Browser

1. Connect your device to the modem router (Wired or Wireless).

Wired: Turn off the Wi-Fi on your computer and connect your computer to the modem router's LAN port using an Ethernet cable.

Wireless:

- a. Find the default SSID (network name) and wireless password printed on the label at the bottom of the modem router.
- b. Click the network icon of your computer or go to the Wi-Fi settings of your smart device, and then select the SSID to join the network.



2. Launch a web browser, and enter <http://mwlogin.net> in the address bar. Create a password to log in.

Note: If the login window does not appear, please refer to FAQ > Q1.



3. A Quick Start window will pop up automatically when logging in for the first time; otherwise, select Quick Start from the menu. Follow the step-by-step instructions to set up an Internet connection.

 **Enjoy the internet!**

Method 2: Via MERCUSYS App

1. Download the MERCUSYS app via the app store or scan the QR code.



2. Open the app and log in with your MERCUSYS ID.

Note: If you don't have an account, create one first.

3. Tap **LET'S BEGIN** and select your device model. Follow the step-by-step instructions to complete the setup and connect to the internet.



FAQ (Frequently Asked Questions)

Q1. What can I do if the login page does not appear?

- Make sure the computer is connected to the modem router properly.
- If the computer is set to a static or fixed IP address, change the computer's settings to obtain an IP address automatically from the modem router.
- Verify <http://mwlogin.net> or **192.168.1.1** is correctly entered in the web browser and press **Enter**.
- Use another web browser and try again.
- Reboot your modem router and try again.
- Disable and enable the active network adapter.

Q2. What should I do if the DSL LED does not turn solid on?

- Check your cables and make sure they are all plugged in correctly, including the telephone lines and power adapter.
- Refer to Q5 to restore your modem router to its factory default settings.
- Remove the DSL splitter, directly connect the modem router to the phone jack and then reconfigure the modem router by following the instructions in this Quick Installation Guide.
- Contact your Internet Service Provider to verify if the DSL line is in good status.
- If you have tried all the suggestions above and the problem persists, contact our Technical Support.

Q3. What should I do if I cannot access the Internet?

- Make sure the telephone and Ethernet cables are plugged in correctly.
- Try to log in to the web management page of the modem router using the default address at <http://mwlogin.net> or **192.168.1.1**. If you can, try the following answers. If you cannot, change your computer to obtain an IP address automatically from the modem router.
- Consult your ISP and make sure all the VPI/VCI, Connection Type, account username and password are correct. If they are not, please replace them with the correct settings and try again.
- Refer to Q5 to restore the modem router to its factory default settings and reconfigure the modem router by following the instructions in this Quick Installation Guide.
- If you have tried all the suggestions above and the problem persists, contact our Technical Support.

Q4. What can I do if I forget my password?

Web management page password:

- If you are using the MERCUSYS ID to log in, click **Forgot password** on the login page and then follow the instructions to reset it.
- Refer to Q5 to reset the modem router and then set a new password.

Wireless network password:

The default Wi-Fi Password/PIN can be found on the product label at the bottom of the modem router. If the default wireless password has been changed, log in to the web management page and go to **Basic > Wireless** to retrieve or reset your password.

Q5. How do I restore the modem router to its factory default settings?

- With the modem router powered on, press and hold the **RESET** button on the rear panel of the modem router for at least 5 seconds until there is an obvious change of the LED, and then release the button.
- Log in to the web management page of the modem router. Go to **Advanced > System Tools > Backup & Restore** and click **Factory Restore**. Wait until the reset process is complete.

Safety Information



- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be installed near the equipment and shall be easily accessible.

MERCUSYS hereby declares that Wireless VDSL/ADSL Modem Router is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.

The original EU Declaration of Conformity may be found at <https://www.mercusys.com/en/ce>

MERCUSYS hereby declares that Wireless VDSL/ADSL Modem Router is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK Declaration of Conformity may be found at <https://www.mercusys.com/support/ukca/>

 For technical support, the user guide and more information, please visit <http://www.mercusys.com/support>.